How Your Support Makes An Impact

As a generous donor, you play an essential role in helping end homelessness in Connecticut

4,087 Men, Women and Children Experiencing Housing Instability and Homelessness

100% Of Eviction Prevention Participants Were Prevented From Losing Their Homes

95% Of Supportive Housing Clients Sustained Permanent Housing

70% Of Households Moved On To Housing From Our Shelters

New Reach family of services:

"We are always on a path to pay it forward and be there for others as they were for us, whatever that journey might be.” Quote from Geller Commons resident Stanley – Learn more about him inside!

How New Reach is Ending Homelessness

New Reach has been preventing homelessness for more than a decade by helping those who are at risk of becoming homeless.

New Reach provides crisis services to those who are already homeless, offering safe shelter, intensive support and guidance for the families and women we serve.

Our housing provides supportive, affordable living spaces for those who need short- or long-term assistance.

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Annual Report FY2022

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Since 2020, family homelessness has increased 100%. Your support of New Reach contributes to building a system of solutions that not only addresses this crisis but works tirelessly to end homelessness. We are excited to share highlights of the impact your donations made in 2022 in this report.

Prevention is a key part of New Reach’s work, serving over 2,800 people in 2022. Our homeless prevention programs result in families and individuals maintaining their homes. Our innovative programming collaborates with landlords, tenants, Park City Communities and Connecticut Legal Services. Our common goal is to keep families in their homes, never having to face the trauma of eviction. Because of this success, we are expanding the program with donor support.

Eviction rates for Connecticut’s cities are among the highest in the nation, reflecting the state’s lack of housing affordability. The families and individuals whose evictions we work to prevent live in subsidized housing, and eviction means losing that subsidy and being thrown into an already unavailable retail rental market.

Crisis Services remain key. Lifesaving emergency shelters provide a critical safety net in our community. Last year, your support helped cover close to 20% of the cost of crisis services.

Dedicated New Reach staff work every day to help residents and clients stabilize their lives and provide long-term solutions to housing instability. We ensure people feel respected and supported. Your continued commitment to our mission and values ensure our success. Thank you for making a difference.

Meet Yolanda

Yoly, a determined mother of three, faced homelessness after her lease expired. Despite the difficulties of maintaining employment during the COVID-19 pandemic, she never lost hope and worked tirelessly to secure a stable home for her family.

Her efforts paid off when she reached out to 2-1-1 and was placed in New Reach’s Life Haven shelter. It was here that she met a generous donor who not only delivered Christmas gifts to her children, but also purchased and renovated an apartment for her family to live in.

“I will never forget that day,” Yoly recalls. “I was crying when I found out I was able to get my family help. I was connected to the right people.” Despite the challenges she faced, Yoly never lost her positive outlook and resilience.

Today, Yoly is living in her new apartment with her children, who are now safe and secure. She has also found employment at a hospital and has big plans for the future, including starting a nutrition business to help other women. Yoly’s story is a testament to the strength of the human spirit and the transformative power of kindness.

Meet Stanley

Stanley, a kind-hearted individual, has overcome the challenges of homelessness despite spending three years sleeping behind a package store in New Haven. If lacking shelter weren’t enough, in the midst of the pandemic, he was hit by a car and spent nine and a half months in the hospital recovering from a broken pelvis and other injuries.

But with the help of New Reach’s Geller Commons, Stanley was able to secure a new apartment and begin his path to recovery and self-reliance. He has since reconnected with his spirituality, which he sees as one of his greatest strengths.

With aspirations to become a counselor, Stanley is determined to pay it forward and help others in any way he can.

“Being here is a blessing and I want to get better,” Stanley says. “I love myself more today than I did when I was in the ‘jungle.’ I am living as I am supposed to, and I am getting what I need.” Stanley recognizes that he wouldn’t be where he is today without the help he received and is eager to continue that legacy by helping those in need. “Not many of us would be where we are without the help of others. We are always on a path to pay it forward and be there for others as they were for us, whatever that journey might be.”